

Quest Leadership Academy Grievance and Complaint Procedure

General complaints

If a conflict arises between a student and a teacher, or if a parent or guardian has a complaint, the issue should be resolved as soon as possible. Parents or guardians are encouraged to set up a conference with the teacher and express their concern directly. In most cases a misunderstanding exists, and the conference will settle the issue to everyone's satisfaction. However, if this does not solve the problem, a conference should be requested with the principal. Should the matter remain unresolved after a conference with the principal, the parent or guardian should request contact information for the Board of Directors, which is available in the main office.

Title IX Complaints

Students or parents who wish to express concern regarding discrimination on the basis of race, sex or handicap may discuss the matter with the school building principal.

If the matter is not resolved at this level, the student or parent may request the principal to bring the matter to the attention of the school Governing Board, the highest level at which local decisions can be made.

Admissions Complaints

If Quest Leadership Academy Charter School denies admission to a student for reasons other than the results of a lottery, the student may appeal the denial to the Charter School Board. Parents will appeal admissions decisions to the South Carolina Public Charter School Board.

Public Demonstration

To ensure the orderly process of education and business affairs connected with the school and the safety of persons and property, the Board directs procedures to be followed in case of any type of disruptive demonstration on school property or within school buildings. Demonstrations which do not disrupt the school or interfere with its normal operation may occur on school premises. Such demonstrations will be confined to a location identified by the principal. Students that are demonstrating must not interfere with the orderly flow of pedestrian or vehicular traffic, prevent other students from attending classes, or hinder other school functions.

Board Of Directors Responsibility

Any individual or group may bring a complaint to the Board of Directors of Quest Leadership Academy Charter School alleging violation of the charter or any other rule, policy, or law relating to the management or operation of the school. *Nothing in the following procedure for addressing complaints precludes an individual or group from submitting a complaint directly to the Board of Directors.*